Message Text

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SUBJ: CIVAIR: PANAM'S EXTRA SECTION

REF: A) STATE 86678 B) CARACAS 2801 C) CARACAS 3216

1. REFTEL B DESCRIBED THE ACTIONS WE TOOK IN CONNECTION WITH THE MARCH 17 REQUEST. TO BE SURE THE DEPT UNDERSTANDS FULLY THE POSITION TAKEN BY THE GOV AT THAT TIME, WE DETAIL HERE THE EXACT ARGUMENTS USED BY THE DIRECTOR OF AIR TRANPOSRT TO JUSTIFY THE DECISION:

A) THE GOV IS ATTEMPTING TO CURB THE OVERBOOKING SITUATION AND THAT SUFFICIENT PASSENGERS TO FILL A 747 CERTAINLY SHOW THAT PANAM'S OVERBOOKING SITUATION IS SERIOUS, IF THAT WAS THE REAL REASON FOR THE REQUEST; B PANAM HAD NOT PREVIOUSLY REQUESTED THIS EXTRA SECTION AS PART OF AN EXTRA SECTION PACKAGE FOR THE MONTH AND C) IF NO OVERBOOKING HAD TAKEN PLACE, THE REASON FOR THIS SUDDEN INFLUX OF PASSENGERS MUST HAVE BEEN THAT PANAM HAD PLANNED AND SCHEDULED THIS FLIGHT EARLIER (WHICH IS INCONSISTENT WITH THE AUG 76 MEMO), OTHERWISE THE TRAVEL AGENTS WOULD NOT HAVE BEEN ABLE TO SELL TICKETS.

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2. AS INDICATED IN REF B, HOWEVER, THE MORE BASIC CAUSE IS THE BROADER GOV'S REACTION TO THE WASHINGTON TALKS AND THEIR CONSEQUENT CONCLUSION (REFTELC) THAT WE ARE UNILATERALLY DISREGARDING THE BILATERAL AGREEMENT WHEN IT SUITS OUR PURPOSE. THAT, IN EFFECT, IS THEIR PERCEPTION, RIGHT OR WRONG, AND THEY FEEL INTENSELY ABOUT IT. THAT BEING THE REAL

PROBLEM, IT IS CLEAR THAT THE TALKING POINTS SUGGESTED IN REF A ARE MORE LIKELY TO IRRITATE THAN TO PERSUADE. THAT IS TO SAY, ARGUING THAT THEY SHOULD ADHERE TO A BILATERAL UNDERSTANDING(THE 1976 MEMO) WOULD MOST LIKELY REAWAKEN ALL THEIR FRUSTRATIONS AND THE CHARGE THAT THAT WAS THEIR ARGUMENT IN REVERSE REGARDING ITEMS DESCRIBED REFTEL C. (AS ONE OFFICIAL PUT IT AFTER THE WASHINGTON MEETING: "IF THE USG CAN FEEL FREE TO INTERPRET THE BILATERAL UNILATERALLY, SO CAN WE.") NOR DO WE THINK THAT THE THREAT IMPLICIT IN POINT C OF REFTEL A IS LIKELY TO BE HELPFUL AT THIS STAGE.

3. IN SUM, WE BELIEVE THAAT THE PROBLEM IS BASICALLY PSYCHOLOGICAL AND WE BELIEVE THAT THE PROBLEM OF AUTHORIZING EXTRA SECTIONS CAN BE TAKEN CARE OF (INDEED WE EXPECT APPROVAL OF THE MONTHLY EXTRA SECTION PACKAGE) IF WE CAN REESTABLISH THE RELATIONSHIP WE ONCE HAD AND CALM THEIR CONCERNS AS RECOMMENDED IN REF C). LOCAL PANAM MANAGER CORROBORATES OUR ASSESSMENT OF THE SITUATION. VAKY

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